

Advanced Settings

Fast Codes

The following features can be added to your phone. Please contact a Keyvoice.net sales representative to request these changes be made or to add any of these features to your phone.

The following features can be added to your phone if the feature is enabled on your PBX.

ACTION	DESCRIPTION	DIAL
Enable Call Forward	Turn call forwarding on	*72
Disable Call Forward	Turn call forwarding off	*73
Toggle Call Forward	Flip call forwarding on or off	*74
Update Call Forward	Change the number forwarding goes to	*56
Direct Pickup	Pick up call ringing another user. *8 followed by the user extension. I.E *8100. (Does not work on group calls.)	*8
Log Agent Into a Queue	Logs an agent into all his queues	*60
Set Agent to Ready	Sets the agent to ready in all his queues	*61
Log Agent out of a Queue	Logs the agent out of all of their queues	*62
Set Agent to Away	Sets the agent to away	*63