

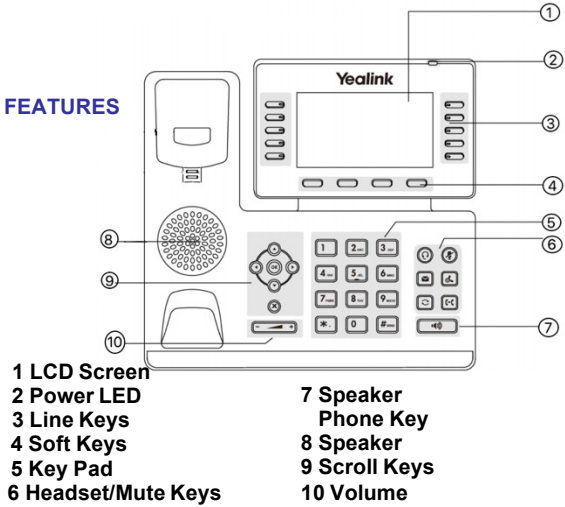
Yealink

Yealink T54/T53 User Guide



A Division of Key Communications Inc.

Hybrid Platform




MAKING A CALL


Using the handset:

1. Pick up the handset.
2. Enter the number using the keypad and then press the **Send** soft key.

Using the speakerphone:

1. With the handset on-hook, press .
2. Enter the number, then press the **Send** soft key.




Using the headset:

1. With the headset connected,  activate the headset mode.
2. Enter the number, and then press the **Send** soft key.

Note: During a call you may alternate between headset, hands-free speakerphone and handset modes by pressing the **Headset** key or **Speakerphone** key or by picking up the handset. Headset mode requires a headset be connected to the phone.

Multiple calls:

1. Press the line key. The active call is placed on hold.
2. Enter the desired number using the keypad.
3. Press the **Send** soft key.

You can press  or  to switch between calls, then press  again to resume the desired call.


ANSWERING A CALL

Using the handset:
Pick up the handset.

Using the speakerphone:

Press .

Using the headset:


Press .

Note: You may ignore an incoming call by pressing the **Reject** soft key.

ENDING A CALL

Using the handset:
Hang up the handset or press the **End Call** soft key.

Using the speakerphone:



Press  or the **End Call** soft key.


Using the headset:

Press the **End Call** soft key.


REDIAL


Press  to enter the **Placed Calls** list. Press 

 to select the desired call, then press  or the **Send** soft key.


Press  twice when the phone is idle to call the last dialed number.


MUTING A CALL

Press  to mute the microphone during a call.



Press  again to un-mute the call.

VOLUME ADJUSTMENT

Press  during a call to adjust the receiver volume of the handset/speakerphone/headset.

Press  when the phone is idle to adjust the ringer volume.

RING TONE

1. Press the **Menu** soft key when the phone is idle, then select **Basic > Sound > Ring Tones**.
2. Press  or  to select the desired ring tone.
3. Press the **Save** soft key to accept the change.

CALL PARK AND RETRIEVE

1. While on an active call, press an available park, indicated by a green light.
2. The call will be placed on park and will indicate with a blinking red light.
3. The caller will now be placed on hold and will hear a message or on hold music if configured.
4. The caller is now parked.
5. To retrieve a parked call, simply press the button next to the desired call park and then lift the handset.



TRANSFERING A CALL

There are three ways to transfer a call: Blind Transfer, Attended Transfer and Semi-Attended Transfer.



Blind Transfer:

While on a call, press the button of the person you wish to transfer to (if their light indicates they are available)

Or-

1. Press  or the **Transfer** soft key during an active call. The call is placed on hold.
2. Enter the number you want to transfer to, then press  or the **Transfer** soft key.

Attended Transfer:

1. Press the  **Transfer** soft key during an active call. The call is placed on hold.
2. Enter the number you want to transfer to, then press .
3. Press the **Transfer** soft key when the second party answers.


CONFERENCE CALL

1. Press the **Conference** soft key during an active call. The call is placed on hold.
 2. Enter the number of the second party, then press the **Send** soft key.
 3. Press the **Conference** soft key again when the second party answers. All parties are now joined in the conference.
 4. Hang up to disconnect yourself. The other parties will remain connected. Press the **End Call** soft key to disconnect all parties.
- Note:** You may split the conference call into two individual calls by pressing the **Split** soft key.


VOICE MAIL

The Message Waiting Indicator on the idle screen indicates that you have new voice messages waiting. The Message key LED lights up in red.

Listening to voice messages:

1. Press  the **Connect to voicemail** soft key.
2. Enter your PIN or Password
3. Follow the voice prompts to listen to your voice messages.
4. Alternatively, you can dial *97 to access the Voicemail system at any time. The system will prompt for your mailbox number and then password.

Setting up or updating Mailbox

1. Press  the connect to voicemail soft key.
2. Follow the voice prompts to access your mailbox
3. Press 5 to change settings
4. Press 1 to Record your Mailbox greeting and follow prompts
5. Press 2 to Record your Owners Name and follow prompts
6. Press 3 to Reset your PIN or password
7. Press 0 to return to main menu



CONTACT DIRECTORY

Adding a contact:



1. Press the **Directory** soft key when the phone is idle, then select the desired group.
2. Press the **Add** soft key to add a contact.
3. Enter a unique contact name in the **Name** field and contact numbers in the corresponding fields.
4. Press the **Save** soft key to accept the change.

Note: If your phone firmware is updated, contacts entered in this manner will be lost. It is best to enter these contacts into your COMM portal.

Editing a contact:

1. Press the **Directory** soft key when the phone is idle, then select the desired group.
2. Press  or  to select the desired contact, then press the **Option** soft key and then select **Detail** from the prompt list.
3. Update the contact information.
4. Press the **Save** soft key to accept the change.

Deleting a contact:

1. Press the **Directory** soft key when the phone is idle, and then select the desired group.
2. Press  or  to select the desired contact, then press the **Option** soft key and select **Delete** from the prompt list.
3. Press the OK soft key when the LCD screen prompts "Delete Selected Item?"

Contact us for service or support at

service@key-comm.com

or call us at 802-296-6800

